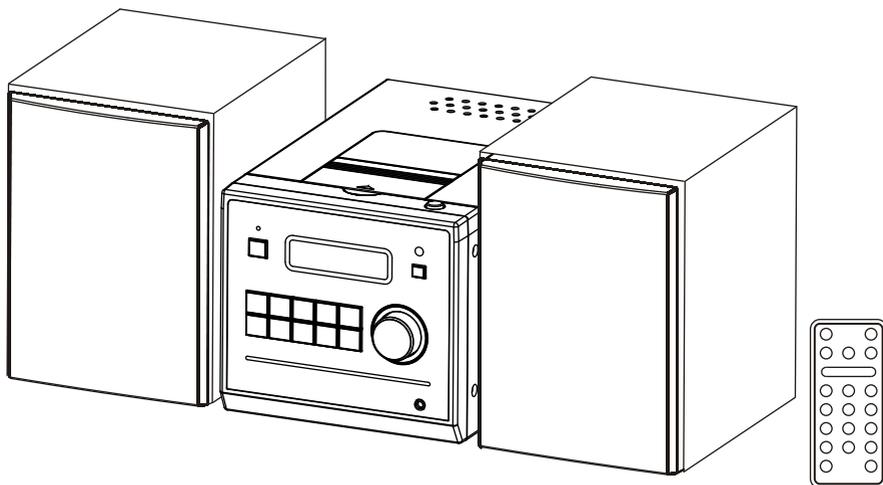




NE-3277

Integrated DAB+/DAB/FM & CD/MP3 Micro System w/ Universal iPod & iPhone Docking Station

User Manual



Should you encounter any problems, please contact the help line before you return this product back to the place of purchase.

Contact our Toll Free Warranty Support Help Line

1300 366 144

Email: warrantyhelp@awa.com.au

Visit our web site for FAQ's or request for service
www.awa.com.au

"Made for iPhone" and "Made for iPod" means that an electronic accessory has been designed to connect specifically to iPhone or iPod respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. iPhone and iPod are trademarks of Apple Inc., registered in the U.S. and other countries. iPod not included. Not iPod shuffle compatible.



SAFETY PRECAUTIONS

To achieve the utmost in enjoyment and performance, and in order to become familiar with its features, please read this manual carefully before attempting to operate the unit.

Important Notes

This safety and operating instruction should be retained for future reference.

The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on apparatus. Avoid installing the unit in locations described below:

- * - Places exposed to direct sunlight or close to heat radiating appliances such as electric heaters, on top of other stereo equipment that radiate too much heat.
- * - Places blocking ventilation or dusty places.
- * - Places subject to constant vibration, humid or moist places.

No naked flame sources such as lighted candles should be placed on the unit.

Attention should be drawn to the environmental aspects of battery disposal.

Make sure not to obstruct the ventilation openings, a minimum of 10cm should be kept around the apparatus for ventilation.

The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains, etc. Use apparatus in moderate climates only.

Operate tuning controls and switches as instructed in the manual.

Before turning on the power for the first time, make sure the power cord is properly installed.

Store your CD in a cool area to avoid damage from heat.

The mains plug is used as the disconnect device and it must remain readily operable. To completely disconnect the power input, the mains plug of the apparatus must be disconnected from the mains.

The normal function of the product may be disturbed by Strong Electro Magnetic Interference. If so, simply reset the product to resume normal operation by following the instruction manual. In case the function could not resume, please use the product in other location.

Do not attempt to remove any screws, or open the casing of the unit; there are no user serviceable parts inside, refer all servicing to qualified service personnel.



CAUTION
RISK OF ELECTRIC
SHOCK



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK), NO USER SERVICEABLE PARTS INSIDE, REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



DANGEROUS VOLTAGE

Conductor dangerous voltage, that may be of sufficient magnitude to constitute a risk of electric shock to persons is present within this product's enclosure.



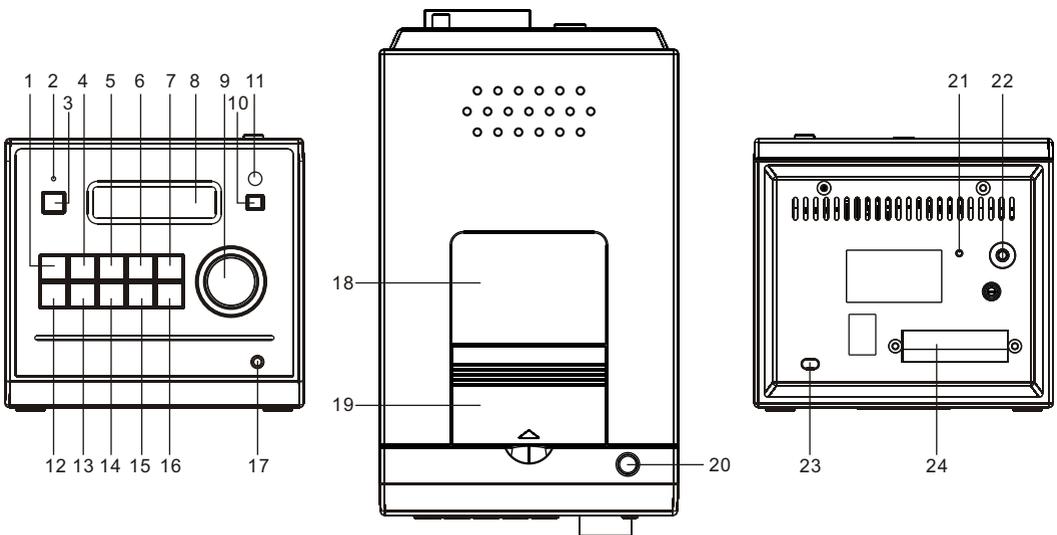
ATTENTION

The owner's manual contains important operating and maintenance instructions, for your safety, it is necessary to refer to the manual.

WARNING : TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TODRIPPING OR SPLASHING.

Note: This unit will become warm when used for a long period of time. This is normal and does not indicate a problem with the unit. This unit includes micro-processors which may malfunction as a result of external electrical interference/noise or electrostatic discharge . If the unit is not working properly, disconnect the power source and then reconnect it.

FEATURES AND CONTROLS



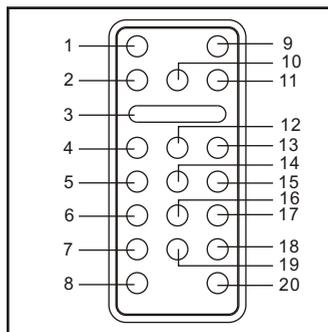
UK-1

FEATURES AND CONTROLS

- | | | |
|-----------------------|---|-------------------------------|
| 1. iPod/CD BUTTON | 9. VOL/SKIP/SCROLL CONTROL & JOG MODE/SELECT BUTTON | 17. HEADPHONE JACK |
| 2. STANDBY INDICATOR | 10. BACKLIGHT BUTTON | 18. CD DOOR |
| 3. STANDBY BUTTON | 11. IR SENSOR | 19. iPod DOCKING STATION DOOR |
| 4. DAB/FM BUTTON | 12. DISPLAY/INFO BUTTON | 20. OPEN BUTTON |
| 5. AUX BUTTON | 13. TIMER BUTTON | 21. ANTENNA |
| 6. I◀/SCROLL ▼ BUTTON | 14. SLEEP BUTTON | 22. AUX IN JACK |
| 7. ▶/SCROLL ▲ BUTTON | 15. STOP/MENU BUTTON | 23. AC CORD |
| 8. LCD DISPLAY | 16. PLAY/PAUSE BUTTON | 24. SPEAKER TERMINALS |

REMOTE CONTROL

- | | |
|----------------------------|-----------------------------|
| 1. STANDBY BUTTON | 11. AUX BUTTON |
| 2. iPod/CD BUTTON | 12. ▶/SCROLL ▲ BUTTON |
| 3. SELECT/REPEAT BUTTON | 13. PLAY/PAUSE BUTTON |
| 4. I◀/SCROLL ▼ BUTTON | 14. MENU/PS/FOLDER + BUTTON |
| 5. MENU/PS/FOLDER - BUTTON | 15. STOP/MENU BUTTON |
| 6. PROGRAM BUTTON | 16. RANDOM BUTTON |
| 7. X-BASS BUTTON | 17. BACKLIGHT BUTTON |
| 8. VOLUME - BUTTON | 18. DISPLAY/INFO BUTTON |
| 9. MUTE BUTTON | 19. EQ BUTTON |
| 10. DAB/FM BUTTON | 20. VOLUME + BUTTON |



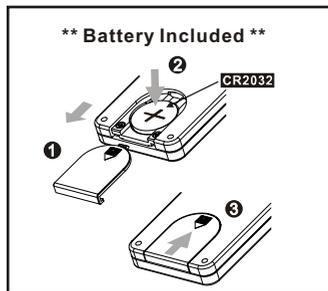
PUTTING THE BATTERY INTO THE REMOTE CONTROL UNIT

- Press down of the compartment cover, and slide the cover off open the compartment.
- Place the battery (CR2032) into the battery compartment according to the polarity marking, with the "+" sign facing up.
- Place the cover over the compartment, press down lightly, and push it upward until it snaps on.

Note: Remove the battery from the remote control if not in used for a long period of time. Do not mix normal batteries with rechargeable batteries. When the battery becomes weak, the remote control will not be functioned properly, replace with new battery if that happened.

BATTERY PRECAUTIONS

- Warning - Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- Use only the size and type of battery specified.
- Be sure to follow the correct polarity when installing the battery as indicated in the battery compartment. A reversed battery may cause damage to the device.
- Battery shall not be exposed to excessive heat such as sunshine, fire or the like.



LISTENING TO YOUR RADIO

Hints for better reception

This unit is fitted with a single lead wire DAB/FM antenna, to obtain the best performance, you should fully extend the wire antenna and adjust the position as well as the direction until you find the best reception. For ideal DAB reception, always maintain the lead wire antenna in a vertical position (holding it upward or downward behind the unit) is highly recommended.

Getting started DAB mode

When the unit is powered up for the first time, it will be in standby mode. The display will show "00:00". Press the **STANDBY** button once to switch the unit on, it will automatically enter into the DAB mode and perform full scan function. During the scan the display will show "Scanning ..." together with a slide bar that indicates the progress of the scan and the amount of stations that have been found so far. (F. 1) (F. 2) (F. 3)



Once the scan has finished, the radio will select the first alphanumerically found station. You can now rotate the **VOL/SKIP/SCROLL** control or press the **SCROLL ▲** or **▼** buttons to explore the found stations and then press on the **SELECT** control to select listening to the station.

Note: If there is no stations found after full scan, the radio will enter into the Tune Select Menu and you can now press the **SCROLL ▲** or **▼** buttons followed by pressing on the **SELECT** control to select "Manual tune" or "Full scan" for stations.

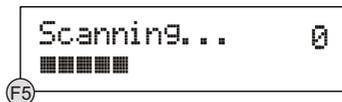
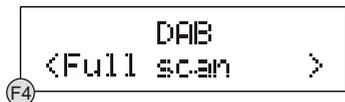
Clock setting

The clock will only set and be updated if you can receive DAB signals in your location. In order for the clock to synchronise to the current local time you must leave it one DAB station for a short period. Manual clock setting is not

DAB full scan

The full scan will search for the entire DAB Band III channels. After the scan has finished, the first alphanumerically found station will be automatically selected.

1. To activate full scan, first press the **MENU** button to enter into the Tune Select Menu, then press the **SCROLL ▲** or **▼** button to select "Full scan", finally press on the **SELECT** control to confirm, the display will show "Scanning ..." and a progressing slide bar. (F.4) (F.5)
2. All the stations that have been found will be stored automatically, to explore and select listening to the found stations, rotate the **VOL/SKIP/SCROLL** control or press the **SCROLL ▲** or **▼** buttons followed by pressing on the **SELECT** control.



DAB manual tune

1. To select manual tune, first press the **MENU** button to enter into the Tune Select Menu, then press the **SCROLL ▲** or **▼** buttons to select "Manual tune", finally press on the **SELECT** control to confirm. (F.6)
2. Rotate the **VOL/SKIP/SCROLL** control or press the **SCROLL ▲** or **▼** buttons to move through the DAB channels, the display will show "5A to 13F" and their associated frequencies. (F.7)
3. When your desired frequency appears in the display, press on the **SELECT** control to confirm. The name of the station group (ensemble/multiplex) will be displayed.
4. To listen to the station selected, again press on the **SELECT** control once.

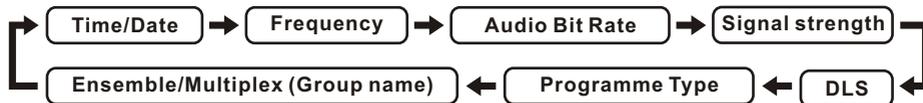


DAB secondary services

On some occasions you will see a ">" symbol directly after the name of the station, this indicates that there are secondary services available to that station. These secondary services contain extra services that relate to the primary station. E.g. a sports station may want to add extra commentaries. The secondary services are inserted directly after the primary station.

DAB display modes

Every time you press the **DISPLAY/INFO** button, the display will cycle through the following display modes:



Time and date

The time and date will be automatically updated by the broadcasted information; it is no need to set the clock manually. In the unlikely event that no clock information is received, the display will show "[No Time]".

Frequency

The frequency of the present station will be displayed.

Audio bit rate

The display will show the digital audio bit rate being received.

Signal strength

The display will show a slide bar to indicate the signal strength, the stronger the signal, the longer the bar will be from left to right.

DLS

DLS stands for Dynamic Label Segment which is a scrolling message that the broadcaster may include in their transmissions. The message usually includes information such as programme details ...etc.

Programme type

This describes the style of the programme that is being broadcast. If the information is not available, the display will show "[No PTY]".

Ensemble/Multiplex (Group name)

The Ensemble/Multiplex is a collection of radio stations that are bundled and transmitted together in a single frequency. There are national and local multiplexes, local ones contain stations that are specific to that area.

Note: Press and hold the **DISPLAY/INFO** button for longer than 2 seconds, the software version number will be displayed.

FM radio

1. To select FM, press the **DAB/FM** button, the FM frequency will be displayed. (F. 8)
2. To activate auto search, press and hold the **◀◀** or **▶▶** buttons until it starts to scan down or up the frequency band, it will stop automatically once a station has been found. (F.8)
3. To activate manual search, repeatedly press the **◀◀** or **▶▶** button; Or you can press on the **VOL/SKIP/SCROLL** control once and when the display shows "<Tuning>", rotate the **VOL/SKIP/SCROLL** control for your desired frequency.
4. To select audio mode, press the **PLAY/PAUSE** button to toggle between the "Auto" or "Mono" selection.

93.90MHz
[No RadioText]

Note: The radio will automatically switch between stereo and mono mode, but you can override this and switch this function manually which is helpful for poor signal reception.

STORING AND RECALLING PRESET STATIONS (remote control only)

In either DAB or FM, you can store up to 10 stations to the favourite presets; this will enable you to get direct access to your favourite stations.

1. To store a preset, first tune to your desired station, then press and hold the **PROGRAM** button on the remote until the display shows the preset number and flash. (F. 9)
2. Press the **SCROLL ▲** or **▼** button to select your desired station preset number.
3. Finally press the **PROGRAM** button again to confirm your selection, the display will show "Preset # stored". (F.10)
4. To recall a preset station that you have stored, press the **MENU/PS/FOLDER +/-** buttons on the remote, the display will show the preset number and the associated information. It would tune to the station in one second after the buttons are released. (F.11)

93.90MHz
<1 [Not set]>

93.90MHz
Preset 1 stored

93.90MHz
<1 93.90MHz>

FACTORY RESET

When you move the system to another part of the country, your pre-tuned and stored DAB stations may no longer be available. If this is the case then you will need to reset your system back to its original factory settings; to perform a factory reset, please do the following:

1. Connect the unit to mains and press the **STANDBY** button once to turn the unit on.
2. Ensure the unit is in DAB mode, then press and hold the **MENU** button until the display shows "Press SELECT to confirm reset".
3. Release the **MENU** button and press on the **SELECT** control once, the display will show "Restarting..." and then perform full scan function.
4. After the scan has finished, the radio will select and display the first alphanumerically found station.

Note: All of your stored DAB & FM presets will be lost once the reset has taken place.

LISTENING TO YOUR COMPACT DISCS

NOTE : Although this CD/MP3 player can read CD-R and CD-RW discs in addition to normal CDs, the playability of CD-R and CD-RW discs may be affected by the type of software that was used to create the discs, as well as the quality and condition of the blank media you are using, 100% playability cannot be guaranteed. This is not an indication of a problem with the player.

Playing the entire CD

1. When the unit is ON, repeatedly press the **iPod/CD** button to select CD function. The display will first show "CD" and then finally "NO DISC". (F.12) (F.13)
2. Press the **OPEN** button on the top panel to open the CD door, load the disc with the printed label side facing up and then close the CD door. The display will first show "READING" and then the total track number and time. (F.14)
3. To start playback from the beginning, press the **PLAY/PAUSE** button, the display will show the current track number and the elapsed time. (F.15)
4. If a CD/MP3 disc is being played, the display will show "MP3" together with the current folder and track number. To see the ID3 tag if available, press the **DISPLAY/INFO** button.
5. To interrupt playback, press the **PLAY/PAUSE** button once, the display will show "II". (F.16)
6. To resume playback, press the **PLAY/PAUSE** button again.
7. To stop playback, press the **■** button.

CD

CD
NO DISC

CD/DA Tr 16 70:19
STOP CD/DA

CD/DA Tr 01 00:19

CD/DA Tr 01 00:19
II

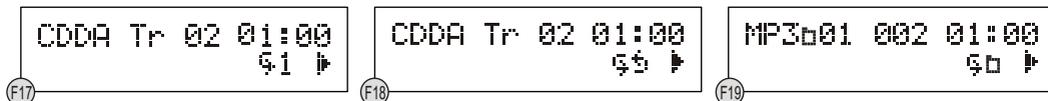
Selecting a different track during play

1. To select a different track during play, press the **◀◀** or **▶▶** buttons until you read your desired track number in the display, then release the button, and playback will be started from this track.
2. To select other folders in the MP3 disc, press the **MENU/PS/FOLDER +/-** buttons on the remote.
3. To play the next track, press the **▶▶** button once.
4. To play the current track again from the beginning during play, press the **◀◀** button once.
5. To play the previous track, press the **◀◀** button twice.

Repeat play (remote control only)

During normal playback, you can press the **REPEAT** button on the remote control to select the repeat play function:

1. To repeat the same track, press **REPEAT** button once, the display will show "G 1" (F. 17)
2. To repeat the entire disc, press the **REPEAT** button again, the display will show "G G". (F. 18)
3. If you are playing a MP3 disc, an additional "G G" option will appear. This will repeat the current folder. (F. 19)
4. To cancel repeat play, repeatedly press the **REPEAT** button until the repeat icon disappears in the display.



Random play (remote control only)

1. During CD operation, press the **RANDOM** button to start random play, the display will show "RANDOM" and the tracks will be started playing randomly. (F.20)
2. To resume normal playback, press the **RANDOM** button again and "RANDOM" will be disappeared in the display.
3. To cancel random play, press the **■** button.

Program play (remote control only)

You can use the program play feature to play up to 20 tracks on a disc in any desired order. You may also program a particular track to play several times within a programmed sequence.

1. Load your disc as usual and wait until the display shows the total number of tracks on the disc.
2. Ensure it is in CD stop mode, press the **PROGRAM** button on the remote control once, the display will show "MEM" and "P-01".(F.21)
3. Press the **◀◀** or **▶▶** button to select the first track number to be programmed. When the desired track number appears in the display, press the **PROGRAM** button to confirm and the first track to play is programmed. The program memory number will advance to "P-02" and ready for the next entry.
4. If a MP3 disc is being loaded, press the **MENU/PS/FOLDER +/-** buttons to select the folder.
5. Repeat the above steps to program other tracks, a maximum number of 20 tracks can be programmed. When you have completed programming, press the **PLAY/PAUSE** button to begin program play, playback will be started on the first track you programmed and will continue until the last programmed track has played.
6. When the program play is completed, the player stops and "PROG" will be displayed. The player remains in the program play mode. Press the **PLAY/PAUSE** button will play the programmed sequence again.
7. To erase the program, in CD stop mode, press the **■** button once; in CD play mode, press the **■** button twice. "PROG" will disappear in the display.



Repeat program play (remote control only)

You may use the program play and the repeat play features together to continuously repeat a programmed playback. First program the desired playback sequence, then press the **REPEAT** button to select repeating the current track or the entire programmed sequence.

LISTENING TO YOUR iPod & iPhone

This unit incorporates an iPod/iPhone docking function, your favourite songs in the iPod/iPhone can be playback through this unit.

1. To select iPod operation, repeatedly press the **iPod/CD** button until the display shows "Insert iPod".
2. Lift up the door of iPod/iPhone docking station located on the top front, install the adaptor which matches your iPod/iPhone model into the docking tray.
3. insert your iPod/iPhone into the docking tray, the display will show "iPod" and now you can start your iPod operation.
4. To interrupt or start playback, press the **▶||** button.
5. To skip forward or back to other tracks during playback, press the **▶▶|** or **|◀◀** button.
6. To select "iPod Menu", press the **MENU** button.
7. To scroll up or down in the "iPod Menu", press the **MENU/PS/FOLDER +/-** buttons on the remote.
8. To confirm the selection in the "iPod Menu", press the **SELECT** button on the remote.

CHARGING UP YOUR iPod & iPhone

You can charge your iPod or iPhone via the docking tray in either standby or under operation, the iPod or iPhone will be automatically charged when it is docked.

AUX INPUT

A 3.5mm stereo AUX IN socket is located at the back of the unit, analogue audio sound signals from other sources can be input to the system through this socket.

1. Use a cable with 3.5mm jack to connect the input to other analogue audio source.
2. Press the **AUX** button to select the AUX input function, the display will show "AUX". Also the clock will be displayed.
3. Adjust the volume control for your desired sound output level.

TIMER FUNCTION

You can set the timer to switch on the system at your desired time, listening mode and volume level.

1. Press the **TIMER** button to toggle the timer function between "On" and "Off", the display will show the timer on/off status, the timer on mode and the time. (F.22)
2. To set the timer, ensure the unit is in standby mode, press and hold the **TIMER** button until the display shows "Timer Set" and the "hour" digit of the timer clock in the display will flash. (F.23)
3. Press the **▲** or **▼** buttons to set the time and press the **TIMER** button to confirm, first set the hour and then the minute.
4. When the time to switch on the system is set, you will continue to go for the timer on mode selection, press the **▲** or **▼** buttons to select the mode - FM/DAB/CD/iPod, then press the **TIMER** button to confirm and the timer on mode is set.
5. The display will show the volume level and flash, press the **▲** or **▼** buttons to select the timer on volume level, then press the **TIMER** button to confirm and the timer setting is now completed.



SLEEP FUNCTION

This function allows you to program the system to switch off itself after a set period of time.

1. To activate the sleep function, repeatedly press the **SLEEP** button, the sleep time in the display will change in sequence on every press:



2. When the display shows your desired sleep time, release the button, the sleep timer is now activated. The display will show " # " in which the number is to indicate the sleep time in terms of x10 minutes.
3. To cancel the sleep function, repeatedly press the **SLEEP** button until the display shows "Sleep Off".

PRESET EQ (remote control only)

Press the **EQ** button on the remote control to select different preset EQ mode, the display will show in sequence of every press:



X-BASS FUNCTION (remote control only)

Press the **X-BASS** button on the remote control will toggle this function between on and off. The display will show "X-BASS ON" or "X-BASS OFF". When the X-BASS is on, the bass sound is enhanced.

MUTE FUNCTION (remote control only)

Press the **MUTE** button on the remote control will stop the sound from the speakers temporarily, the display will show "MUTE" and flash. To cancel mute and restore the sound, press the **MUTE** button again or the **VOLUME +/-** button, the "MUTE" will disappear in the display.

BACKLIGHT FUNCTION

During unit on and standby, press the **BACKLIGHT** button will toggle the front panel backlight between on and off. The backlight will go to off every time the unit enters into the standby mode.

HEADPHONE JACK

A 3.5mm type stereo headphone jack is located on the front panel. Connect a set of stereo headphones (not included) to this jack for private listening without disturbing others. The external speakers are automatically disconnected when the headphones are in use.

IMPORTANT: When using headphones always set the volume to a low level before you put the headphones on. Then insert the headphones and gradually increase the volume to a comfortable listening level.

COMPACT DISC

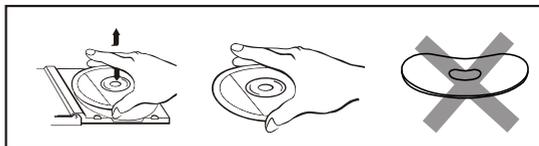
1. Always use compact discs bearing the mark as shown.



2. Notes on handling discs

Removing the disc from its storage case.

- * Do not touch the reflective recorded surface.
- * Do not stick paper or write anything on the surface.
- * Do not bend the disc.

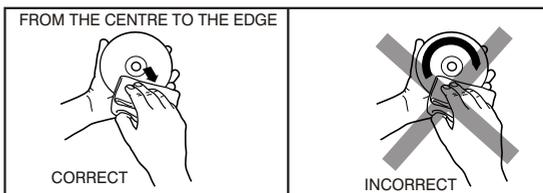


3. Storage

- * Store the disc in its case.
- * Do not expose discs to direct sunlight or high temperatures, high humidity or dusty places.

4. Cleaning a disc

- * Should the disc become soiled, wipe off dust, dirt and fingerprints with a soft cloth.
- * The disc should be cleaned from the centre to the edge.



- * Never use benzene, thinners, record cleaner fluid or anti static spray.
- * Be sure to close the CD door so the lens is not contaminated by dust.
- * Do not touch the lens.

SPECIFICATION

| | |
|--------------------|--------------------------------|
| POWER SUPPLY: | 100-240V~ 60/50Hz |
| OUTPUT POWER: | 5W X2 |
| UNIT DIMENSION: | 145 (L) x 235 (W) x 130 (H) mm |
| SPEAKER DIMENSION: | 130 (L) x 165 (W) x 170 (H) mm |
| WEIGHT: | 2.90 kg |

RADIO SECTION

| | |
|------------------|--|
| FREQUENCY RANGE: | DAB 174 - 240 MHz FM 87.5 – 108 MHz |
|------------------|--|

COMPACT DISC SECTION

| | |
|---------------|--|
| CD MEDIA: | CD-DA, CD-ROM, CD-R, CD-RW |
| DISC FORMATS: | CD-DA Digital Audio, ISO9660 (CD-R), ISO13346UDF (CD-RW) Mixed mode and Enhanced CD |

MP3/WMA SECTION

| | |
|-----------------------------|--|
| BIT RATE: | MP3: 32-128kbps, WMA: 32, 48-192kbps, Constant & VBR (Variable Bit Rate) |
| DISPLAY: | MP3/WMA Tag (V1.0, V1.1 & V2.3) – Title, Artist, Album (Up to 32 characters displayed for each tag) |
| TOTAL NO. OF TRACKS /ALBUM: | 999 |

AUX INPUT

| | |
|----------------------|-----------|
| INPUT VOLTAGE RANGE: | 350-500mV |
| IMPEDANCE: | 47KΩ |

**** SPECIFICATION SUBJECT TO CHANGE WITHOUT FURTHER NOTICE**



Product Warranty

Subject to the warranty repair conditions below, in addition to any applicable statutory warranties this product is warranted for 12 months from the original date of purchase covering both parts and labour.

The benefits conferred by this warranty are in addition to and not in derogation of all rights and remedies in respect of this product which the consumer has under the Trade Practices Act and other State and Territory laws.

Warranty Repair Conditions

- A. This Product Warranty only applies provided the product:-
- Has been purchased in Australia and sold by Authorised Distributors or Dealers and only where the products are used and serviced within Australia
 - Is taken for service when required to an Authorised Service Agent, together with written instructions indicating specific problem or function requiring investigation.
 - Has valid proof of purchase and presented when warranty service is requested.
 - Has only been used in a domestic application.
 - Has been installed and operated in accordance as noted in the operating instructions under normal use and reasonable care (in the opinion of the Service Centre).
 - Has not been damaged by the use of accessories which in the opinion of the Service Centre are defective or incompatible with the product.
 - Has not been tampered with or repaired (including unauthorised alterations) by anyone other than the AWA Service Centre or an Authorised Service Centre.
- B. This Product Warranty does not cover:-
- Damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accidental damage, misuse, neglect, build-up of dirt or dust abuse, wear and tear, maladjustment of customer controls, mains supply problems, thunderstorm activity or Acts of God, pixel error, infestation by insects or vermin, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
 - Mileage or travelling time in respect of service outside the authorised AWA Service Centre nor pick up and delivery cost incurred.
 - Service calls arising from failure to correctly operate the product or to observe noted instructions, or repair which reveals the product is in normal working order.
 - Cabinet parts, user replacement batteries or leads unless the defective items are reported at the time of purchase.
- C. Service calls only apply to Television display devices (CRT, LCD, Plasma) with screen sizes greater than 68cm in the major metropolitan areas of Australia or the normal operating areas of the nearest Authorised Service Centers.
- D. Requested service visits to the customer premises will be made during normal working hours of the customary working week upon request by the customer. Where such a visit is made on a day arranged by the customer and the service technician is unable to obtain access to the product, the Service Centre will be entitled to make a separate charge for service call fee, time and distance travelled.
- E. The AWA Service Centre and its Authorised Service Centres may charge for work done where the product is found to be in good working order. Example, charges may be made where the problem is found to be due to incorrect setting of customer controls, use of poor associated equipment (e.g. poor antenna systems) or the inability of the product to operate with faulty or incompatible equipment.
- F. If the product is sent to an Authorised Service Centre, the owner is responsible for the cost of transport to and from the Service Centre. In addition, the product is at the owners risk while in transit to and from the authorised Service Centre.
- G. No person is authorised to make or give any assertions, statements or undertakings, whether expressed or implied about the product other than or additional to the terms of this warranty.

Please read instruction manual carefully
Should you encounter any problems?

Please contact Telefix for Warranty Support
1300 366 144

Email: warrantyhelp@awa.com.au

The original proof of purchase must be kept and produced for service requirements under this Product Warranty.