
EXTENDED WARRANTY POLICY

Because of our current distribution channels (CML and Big W) and the increase in sales value of our high end display products, staff at Head Office have been receiving an increasing number of inquiries from customers asking if an extended warranty is available.

The answer is YES

"EXTENDED WARRANTY CLUB"

Available for an **additional twelve months** immediately following the normal manufacturers warranty period for a **flat fee**, no additional charges.

Plasma and LCD Televisions \$150.00 plus GST
Televisions 66cm and above \$100.00 plus GST
Television below 66cm \$80.00 plus GST

Any customer who wants to join needs to supply....

Name, address and contact details

Model number and serial number

Copy of purchase receipt

Payment of fee.

A Club membership letter and membership number will be sent to the customer after they are registered.

* NO renewal notice will be sent out, if the customer wants to renew 'they' must contact us to arrange, this option will be considered on a case by case basis by the National Service Manager.

* If the customer requires 'Repair' they have to phone 1 300 360 230 and Call Centre staff will transfer the customer to the State CSM to organise.

*FOR YOUR OWN INFORMATION: Customer cant buy a two, three four year warranty at a time, **can only buy 1 year extra.***

If the customer wants to do it after that one year, it will be considered on a case by case basis by JG.