

No Colour through AV. Input.

The Problem:

We receive a great number of phone enquires concerning no colour through AV. input. This can be in the form of, no colour from DVD player or VCR or Foxtel or Digital Set Top Box.

The Causes:

A number of things can cause no colour through the AV. Input, but the most commons are as follow.

1. The Wrong Colour System is selected on the TV.

Usually the customer accidentally presses the “Recall/Colour System” button on the remote control which changes the colour system to other then PAL (the colour system used in Australia) or AUTO.

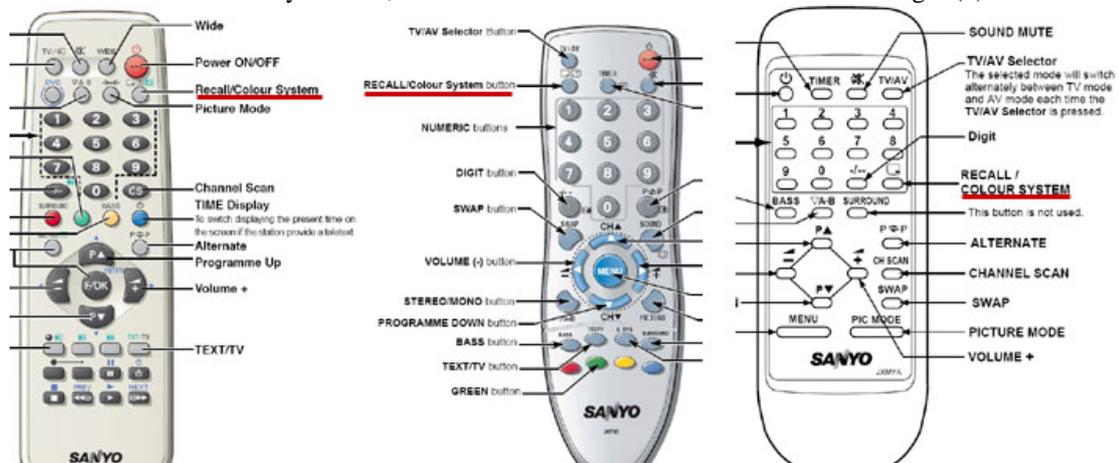
2. S-Video or Component Video is selected on AV input where Composite Video is input.

On most of our large TVs some AV inputs are multi functional. You can connect Composite (normal) Video (yellow RCA connector), S-Video (little round 4 pin connector) or Component Video (3 RCA connectors usually coloured Green, Red and Blue) then have to set the AV input to the correct type by the menu system.

The Remedies:

1. Select the Right Colour System.

On most of our TVs the “Recall/Colour System” button selects the Colour System. This button has an icon of a rectangle with a little dash in it and can be located at a number of places on the remote control. The common places are under the “Stand by” button, under the “AV” button and under the number eight (8) button.



When you press this button the On Screen Display comes on, showing the colour system, amongst other things. While the display is on, **press this button repeatedly until AUTO or PAL is selected.**

A couple of models have a “C.SYS” button. On those models, use this button to change the colour system.

2. Select the Correct AV input Type.

On models where an AV input is multi functional, the input mode has to be selected in the menu system or you have to select the right AV type by the “TV/AV” button.

On models like CP32WF2, select MENU -> SETTING -> AV2 where you can select S-VIDEO or VIDEO.

On models like CP29FS2, select MENU -> SETTING -> AV3 you got the choices of DVD and VIDEO.

On models like CP21XS2 with the “TV/AV” button select AV1 instead of AV1 (DVD).