

SANYO

SANYO Australia Pty Ltd

CONSUMER ELECTRONICS DIVISION

TECHNICAL BULLETIN No. 48

DATE: 8/1/01

SUBJECT: DVD-1500A NOT PLAYING SOME DVD's

Fault: Does not play some DVD discs.

Cause: Some new DVD discs (for example "Gladiator") are coded with sectors greater than 60 Kbyte. This is causing some data not to be loaded into memory and play to stop.

Remedy: Apply Firmware Update Vol. 1212-SANYO-AU-R4 supplied on a CD-R disc.

Method:

- Step 1.** Press the "Open/Close" button.
- Step 2.** Insert the Firmware Update Vol. 1212-SANYO-AU-R4 CD-R into the Disc-Tray.
- Step 3.** Press the "Open/Close" button and wait until the Disc-Tray opens automatically.
- Step 4.** Wait 20-30 seconds, until the "Stand By" LED lights up.
- Step 5.** Remove the CD-R from the Disc-Tray. The firmware update is finished at this point.

If the update fails, switch off the unit at the mains and redo the above steps.