

# **SANYO**

SANYO Australia Pty Ltd

**CONSUMER ELECTRONICS DIVISION**

**TECHNICAL BULLETIN No. 54**

**DATE: 26/03/03**

## **SUBJECT: Hard-Drive Handling**

The purpose of this technical bulletin is to outline the basic handling techniques of your digital product and also to inform you of our procedure for returning faulty products containing hard drives.

Your SANYO Digital Recorder contains a computer hard drive which stores digitised video images. The unit must therefore be treated with care and the points listed below should be followed to ensure that the hard-drive is not damaged in any way:

- Always follow the shutdown procedure outlined in the product manual before switching the Digital Recorder off at the mains.
- Do not move the unit while it is powered up. If the unit is to be re-positioned then the correct shutdown procedure must be followed before it is moved.
- Rough handling accounts for more hard disk drive damage than all other factors combined. Dropping a drive onto a hard surface from a height of one inch may induce damaging forces.
- The Digital Recorder must not be knocked or dropped.

If you are unfortunate enough to have a faulty product and you wish to return it to Sanyo Australia, please follow the procedure outlined below:

- Complete systems must be returned in their original packaging or other suitable material.
- Make sure that the unit is protected from mechanical shocks.
- The unit has to be transported in the upright position.
- Do not stack other units on top of it.

Damages caused by incorrect handling will not be covered by warranty!