

# **SANYO**

SANYO Australia Pty Ltd

*CONSUMER ELECTRONICS DIVISION*

**TECHNICAL BULLETIN No. 56**

**DATE: 04/08/03**

## ***SUBJECT: DC-TS760 MULTI-ZONE***

**Fault:** Some sets do not play discs other than region 4.

**Cause:** As a result of a factory oversight a quantity of DCTS760 (home theatre) have been sold as multi-zone players which do not have the correct firmware loaded on-board and therefore may not play other regions than 4.

**Remedy:** Apply Firmware Update part number: DCTS760R0MK supplied on a CD-R disc.

**Method:**

- Step 1.** Press the "Open/Close" button.
- Step 2.** Insert the Firmware Update DCTS760R0MK CD-R into the Disc-Tray.
- Step 3.** Press the "Open/Close" button and wait until the Disc-Tray opens automatically.
- Step 4.** Wait until the set goes into "Stand By" (20-30 seconds).
- Step 5.** Remove the CD-R from the Disc-Tray. The firmware update is finished at this point.

If the update fails, switch off the unit at the mains and redo the above steps.

If the firmware upgrade is unsuccessful the second time, contact your nearest Sanyo approved repair centre.