

# Service Information



05/03/2009

Brand: -	AWA
Model: -	CL-40KDF10S LCD TV
Symptom: -	Freezing while booting on "PLEASE WAIT"
Remedy:-	Install New Firmware (Version <b>V3.4 2008-12-11</b> )

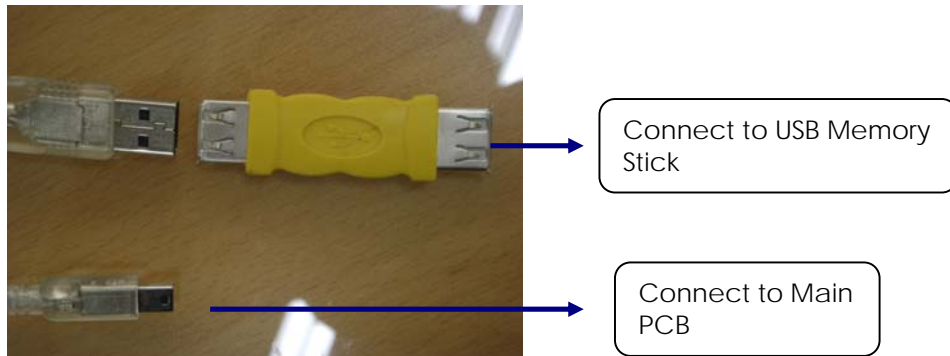
**Important Note:** - Firmware procedure may need to be carried out a few times if problem persist or upload is unsuccessful...

**READ INSTRUCTIONS CAREFULLY BEFORE COMMENCING**

## USB Stick Firmware Instructions

Requirements:-

1. USB Stick – 2GB or Less (Preferably a SanDisk Brand).
2. Female to Female USB Adaptor
3. USB Cable (A to Mini-B 5 pin)

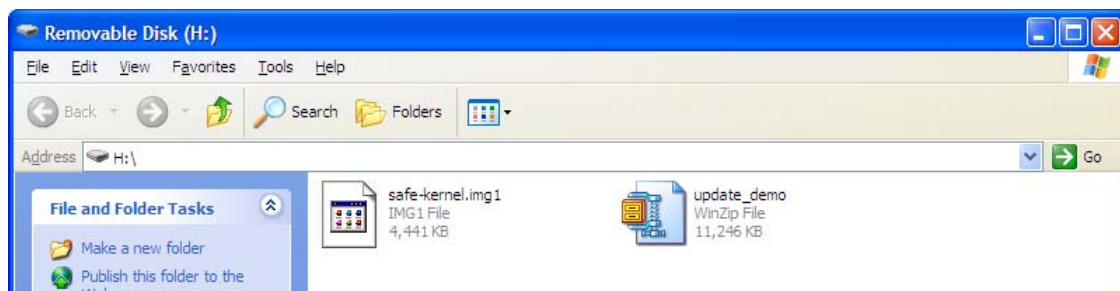


## Uploading Firmware to USB Stick

Procedure:-

1. [Download](#) Firmware File from Website
2. Extract files to a location on PC hard drive.
3. Copy & paste "update\_demo" and "safe-kernel.img1" files onto a blank USB Stick (2GB or Less ) as shown below.

**Note:** - Do not extract "update\_demo" file



### Firmware Update Instructions

1. Read instructions carefully before commencing.
2. Disconnect mains power from outlet
3. Connect USB memory stick to Main Board (*With correct firmware version*)
4. Connect and switch on mains power
5. Firmware will commence to upload and while uploading there will be no picture or on screen display.
6. Firmware will take **10 minutes** to upload. - **Do not switch power off or remove USB stick until 10 minutes has elapsed.** Extra time may be required for different brands of USB sticks.
7. Switch off mains power.
8. Unplug USB Stick
9. Wait for approx 30 seconds, switch on mains power. (TV will be in standby)
10. Switch on and if TV boots past "PLEASE WAIT" firmware upload was successful.
11. Enter Factory Mode and Clear Rom

### Factory Mode

Press Menu Key → Move to Audio → Select Balance → Press 0532 then press Enter key.

- A. "M" will be displayed on screen → Press Menu Key.
- B. Arrow down to "Factory INI" → Arrow right to move cursor across.
- C. Arrow down to select "Clear Rom" → Press Right arrow to Enter.  
(TV will switch off into standby – Turn on, retune channels and test.)

